Senior Business/Quality Analyst

Description

M-RETS is a 501(C)(4) non-profit that owns and manages a renewable electricity certificate and renewable thermal certificate tracking system. If renewable energy tracking sounds exciting, you may be a great fit for our team. As a Business/Quality Analyst at M-RETS you will have the opportunity to be part of building some cutting-edge tools in decarbonizing our economy. The M-RETS platform is the leading renewable certificate tracking system and is used by Fortune 25 companies, utilities, and regulators. We have over a decade of rich industry data that increases each year. We want to continue to deliver a strong platform and keep ahead of changes in the energy industry via innovative and useful features to support our organizational goal of growing our sophistication as a data organization. With M-RETS you will work on projects that matter, and you will help our platform deliver more value and impact through infusing the market with enhanced data and information.

We are looking for a Business/Quality Analyst with a strong technology background to join our Product Team. You would collaborate with our team to make improvements, build new features, and support the M-RETS platform. You must have excellent communication skills, be detail oriented, possess strong analytical skills, and be able to work both in a team environment and independently.

Our development teams are a mix of local and remote team members from mostly North and South America. You would work closely with all roles in the company.

For our team in Minneapolis, we have regular 9-5 working hours, and keep a hybrid workplace where team members can come in a couple times a week and collaborate. We have reserved offices in a great co-working space in downtown Minneapolis. We value diversity and diversity of opinion; we love what we do and value the chance to make a difference by working on mission driven software.

Responsibilities

- Be responsible for eliciting business and technical requirements and process improvements, which include creating requirements documents, functional specifications and conducting quality inspections
- Facilitate requirements gathering and alignment with internal and external customers
- Partner with Product Owner to define acceptance criteria for user stories
- Partner with our Designer in the creation of design mock-ups, proposed screen layouts and workflows
- Understand and map dependencies
- Perform gap analysis between the current and future state of the product

- Assess, research, analyze and document stakeholder needs
- Provide information and guidance to those creating both internal and customer facing documentation
- Be a SME for questions related to how the system works from a business and technical perspective
- Work independently, actively mentoring other team members
- Take an active role in supporting and troubleshooting our product
- Perform system testing to facilitate business validation and acceptance of functionality
- Perform regression testing with our QA lead before releases

Requirements

- 7+ years related professional experience
- Relevant education or training background, but not required if experience qualifies for the position
- Enthusiasm and strong desire to learn a lot quickly
- Strong background with testing
- Strong understanding of Scrum
- Experience supporting multiple development teams
- Experience writing functional and regression test scripts
- Experience working in with an Agile development process
- Able to communicate clearly and respectfully with both technical and non-technical team members
- Comfortable working with a small team of colleagues
- Support of and interest in M-RETS mission

Nice to have
- Experience with automated testing
- Experience testing in Postman
- Passion for improving a growing application

Additional Information

Seniority

Senior

Industry

Software, Decarbonization and Renewable Energy, Renewables & Environment

Type

Nonprofit

Salary Range

100K -120K Depending on prior experience and skillset.

Employment Type

Full-time

Location

Minneapolis, MN, Twin Cities Greater Metro Area - Minnesota and Wisconsin - Very Strongly Preferred
USA, Remote - Considered, Must be located in the USA/Territories and able to work on a Central time zone schedule.

Work Requirements

Must be legally able to work in the US. Unfortunately, we have no sponsorship opportunities at this time.

Keywords

Business Analyst, Business Systems Analyst, BA, Software Quality Assurance, Quality Assurance, QA, Requirements, Testing

Contact

ithiring@mrets.org

EEO Language

EQUAL EMPLOYMENT OPPORTUNITY

M-RETS does not discriminate in employment on the basis of race, creed, color, religion, sex (including pregnancy and gender identity/expression), national origin, marital status, familial status, status with regard to public assistance, disability, age, membership on a local human rights commission and sexual orientation or any other class protected by federal, state or local law. This policy applies to all aspects of the application process and employment relationship including but not limited to hiring, promotion, transfer, demotion, termination, discipline, benefits and other terms and conditions of employment.

Website Posting Language

If you are interested in applying for this position, please email your resume and cover letter in PDF format to ithiring@mrets.org